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XM SendSecure

XMedius

XM SendSecure

e-BRIDGE
CERTIFIED

XM SendSecure™ is a state-of-the-art file exchange platform that is both highly secure and simple to use. It is expressly designed to allow for the safe exchange and ephemeral storage of sensitive files in a virtual SafeBox. Any files exchanged are encrypted in transit and at rest. Furthermore, XM SendSecure requires authentication from the sender, and double authentication for the recipient. Finally, it automatically purges old files based on a retention policy that is customized when the ephemeral SafeBox is created and provides an audit trail of all communications.

TOSHIBA

TOGETHER INFORMATION

Security

- Encryption in transit and at rest
- Double Encryption feature
- 2-Factor Authentication for Recipients
- Ephemeral Storage
- Complete Audit Trail
- Automatic Virus File Scanning
- Enables compliance with regulations such as HIPAA, GDPR, SOX, FERPA, and more
- ISO/IEC 27001:2013 Cloud Services

Ease of Use

- As easy-to-use as email
- Recipients do not need an account
- Microsoft Outlook integration
- Business process integration with MFP connectors and APIs
- Mobile applications (phone & tablet)
- Web application
- Guests can securely send files to your account
- Large file support (up to 5 TB)
- Encrypted chat function
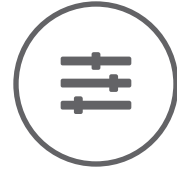
Control

- Administrators can control mandatory security practices for groups of employees
- Users can be invited to participate in existing SafeBoxes
- Staff can be given shared administrative control of SafeBoxes
- Supports group e-mail accounts (i.e. "Billing")
- Available on-premises or as a Cloud service

HIGHLY SECURE

Secure Links

XM SendSecure's Secure Link functionality allows anyone to securely send you files without having to register or download software. It is perfect for use in the healthcare sector for patients or other facilities providing private information, in the legal and finance sectors for receiving contracts and sensitive banking files, or for any other high security exchange.

Two-Factor Authentication (2FA)

Once the sender has created the SafeBox, the recipient receives an email with the download link, at which point he must input a secondary one-time code (2 factor authentication), which is received via either an SMS, a voice call or an email.

Strong Encryption

XM SendSecure uses encryption methods recommended by banking and security experts. All communications are encrypted using TLS 1.2 (with forward secrecy). At rest, all files are encrypted using AES 256-bit encryption.

Double Encryption

XM SendSecure protects the SafeBox from intruders or unauthorized employees by double encryption. One of the two required keys used to decrypt the SafeBox content must be provided by the sender or the recipient before accessing its content.

Built-in Antivirus Protection

As an additional security layer, files being uploaded to a SafeBox will automatically be scanned for potential threats. If a virus is detected within a file, it won't be added to a SafeBox.

Ephemeral SafeBox

XM SendSecure allows you to customize the lifespan of a SafeBox. Once that lifespan expires, all files in the SafeBox are deleted and no longer accessible by any party. The sender can also terminate a SafeBox at any time and select the level of security.

SIMPLE TO USE

Superior User Experience

XM SendSecure's intuitive design makes it as easy to use as sending an email. In addition, the recipient does not require a subscription, nor are any hardware or software downloads necessary. All you need to use XM SendSecure is a communication device—such as computer, mobile phone or tablet—and a web browser. Its elegantly simple design means that employee training is no longer an issue, and adopting XM SendSecure as the solution of choice is effortless.
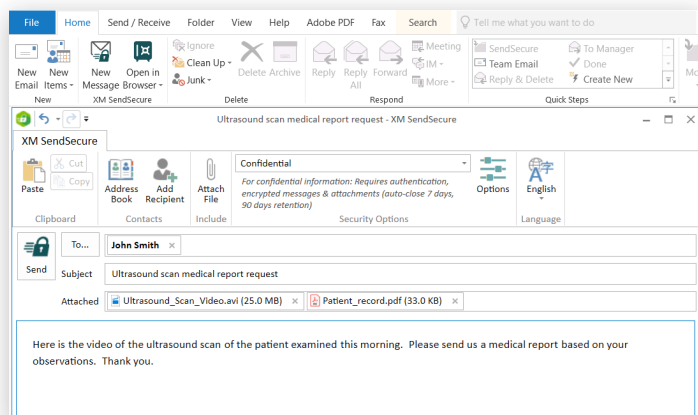
XM SendSecure Message Creation

Simple Integration

Seamless integration with Outlook lets you send small or large files of all types without having to open another application. Harnessing your existing software and Outlook contacts list ensures you do not have to modify existing processes while securing your exchanges.

Business Tools Integration

XM SendSecure can be easily integrated with your business processes, either through our MFP connectors or APIs.

A True Mobile Solution

XM SendSecure enables authorized users to exchange files of any size securely from any business or personal device (including smartphones and tablets) whether at the office or on the road. As a result, it's a superior productivity tool.

No File Limitations/Large File Support

XM SendSecure allows the exchange of any type of file (text, image, audio & video) of up to 5 TB as well as an unlimited number of messages per month. Most email servers limit file attachments to less than 10 MB.

Empowering Secure Collaboration Features

XM SendSecure lets you easily recall and delete messages and files before the recipient sees them, and allows you to invite additional recipients to the exchange while a conversation is taking place.

SafeBoxes can be automatically or manually shared with key team members, who can all participate in the management of the contents as if they were their own. Message recipients can participate in secured two-way conversation within the SafeBox by simply clicking the "Reply" button, and all messages are protected within the same security framework as the files.

Perfect for Customer-Facing Teams

Accounts can be set up under non-personal team e-mail addresses (i.e. "Helpdesk") with multiple agents being able to access & administrate sensitive documents submitted to or sent from the account. This allows teams to work with incoming & outgoing documents without publicizing or requiring outsiders to know individual members' e-mail addresses.

Exchange Multiple Files and Messages
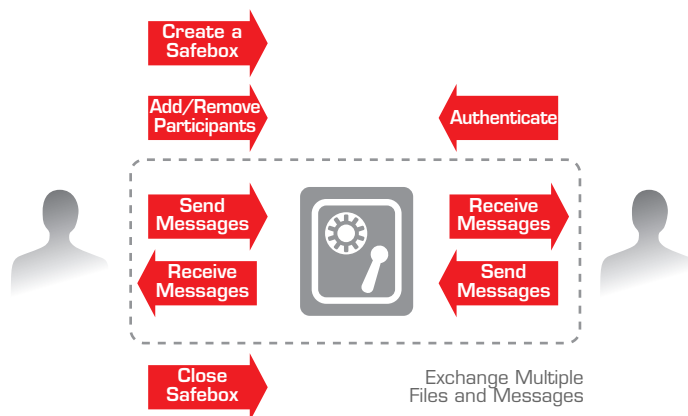
AUDIT TRAIL

Proof of Delivery

XM SendSecure retains digitally signed transmission records of any and all access to a SafeBox. It automatically sends emails notifications to the sender confirming all actions performed by the recipient during different steps of the process. Downloads are tracked to the last byte.

A Transmission Detail Audit Report is created following the closing of the SafeBox which can be printed, downloaded or emailed as a PDF.

Archiving

XM SendSecure can archive all documents that were exchanged on the platform or to an external repository or drive.

WHY ADOPT XM SENDSECURE?

Protect Against Unauthorized Disclosure

XM SendSecure helps minimize the risks of sensitive internal information being stolen, lost, or purposely leaked. The damage these events can do to an organization's brand is impossible to value and can have negative impacts for years to come. Not only is it extremely secure, but its ease-of-use means staff members don't have incentive to circumvent otherwise cumbersome security guidelines.

Limit Possible Litigation and Fines

Regulations such as HIPAA, GDPR, FERPA, SOX, etc. require companies to keep private information safe. XM SendSecure enables adherence to the strictest compliance standards.

The XMedius Cloud platform is also certified ISO/IEC 27001:2013, providing independent assurance that our employees can effectively run a comprehensive security program and manage information security risks.

An Enterprise Grade Solution

XM SendSecure email notifications sent to SafeBox participants can be customized to fit your organization's unique identity. System administrators can use the secure web-based interface to manage users, security profiles and more.

Languages supported for customer interactions (emails, user interface, PDF reports) include English, French, and German.

Flexible Deployment Models: Available On-Premises or as a Cloud Service

Whether your organization needs direct control of all hardware and information storage, or want to use a secure cloud service with geographical presence across the world, there's a XM SendSecure for you.

www.business.toshiba.com