



XM Fax Cloud

XMedius



With XM Fax™ Cloud, XMedius has pushed the limit of faxing just a little further by offering enterprise level faxing from a secure cloud platform.

This cloud solution offers extensive faxing capabilities directly from desktops, online applications, mobile devices and network-enabled multifunction printers (MFPs).

XM Fax Cloud is ideal for enterprises of all sizes since it offers unlimited scalability and can be easily adjusted based on changing fax needs.

With secure transmission protocols in place and a 100% secure hosting facility, the cloud solution is also perfect for organizations that must comply with regulations such as HIPAA, Sarbanes Oxley or the General Data Protection Regulation (GDPR), The Family Educational Rights and Privacy Act (FERPA).

Solution

XM Fax Cloud is the latest iteration of the fax server software from XMedius. It delivers all of the benefits of an on-premise fax solution without the related upfront capital expenditures. Composing and sending a fax is as easy as emailing but with added security features that protect the confidentiality of sensitive information.



Companies can also transition their users' current fax numbers to XM Fax Cloud to ensure business continuity.

Value

Fax Anywhere, Anytime, and from Any Device

In today's increasingly connected and mobile workplace, XM Fax Cloud solutions provide users a simple means to fax from a wide spectrum of interfaces by leveraging our powerful cloud platform with guaranteed performance.

Product/Solution Benefit Heading

Provides substantial cost savings and rapid ROI

Experience cost savings and a rapid return on your investment with XM Fax Cloud solutions. Companies pay for the faxes they actually send and receive; no more overpaying for fax infrastructure to support future fax volumes.

Skyrocket Employee Productivity

Manually handling faxes can tie up resources; XM Fax frees up employee time to focus on more valuable tasks.

Helps With Regulatory Compliance

XM Fax and Toshiba can facilitate compliance with HIPAA, Sarbanes Oxley and other regulations.



Unlimited Scalability

Provides unlimited inbound and outbound faxing capacity with no additional telecom expenditure.

Enterprise Grade Faxing

Offers powerful inbound and outbound fax functionality from the cloud platform typically found in Fortune 500 companies to any sized business.

Activity Tracking

Comprehensive document and user activity tracking with full monitoring, reporting, and audit trail capabilities make tracking easy.

Unrivalled Support and Services

XMedius' team of engineers and professional services experts can help develop customized workflows that integrate with routing, scanning and AAA software partners.

Key Features

Follow You Fax Feature

Integrated within the XM Fax Cloud app for e-BRIDGE enabled Toshiba MFPs, this feature allows you to authenticate at any compatible MFP on the network to retrieve and print faxes on the spot.

Seamless Application Integration

The XM Fax Cloud solution integrates with many other applications such as MS Outlook, Exchange, SharePoint, MS Office and Active directories.

Sophisticated Inbound Fax Routing

Inbound faxes can be routed via optical character recognition (OCR) or bar codes and delivered to multiple users or destinations (applications, file shares or printers) as searchable PDF files.

Versatile Outbound Fax Scheduling

Different fax priorities, number of retry attempts and the time to wait between retries can be defined for various groups of users.

Extensive Cost Tracking for Re-Billing Fax Costs

XM Fax Cloud allows you to assign users to groups allowing companies to track and re-bill faxing costs to external clients; internal business units, cost centers or departments.

Workflow Automation

XM Fax Cloud is a versatile solution that integrates with a wide variety of software and backend applications. With the help of simplified application integration through standardized technologies (i.e. XML, Python script, Web

Services API) we can enable cost- optimized customized workflow integration.

Automated Fax Retention and Deletion

You define how long you need XM Fax Cloud to retain your faxes and fax transmission histories.

Fax Content Security

The cloud fax platform is hosted across multiple, secure data centers throughout North America to provide faxing capability 24x7 to any user with Internet access.

HA/DR

Offers High-Availability and Disaster Recovery features to insure maximum up-time.

Specifications

General Technical Requirements

Web Client Requires:

- Chrome - Latest Dev Channel and Stable Channel releases for Windows, OS X, Linux, Android and iOS;
- Firefox v3.6 or higher; Internet Explorer v8 or higher;
- Apple Safari v5 or higher.

The SendFAX Desktop Client Requires:

- Windows XP, Windows 7 or Windows 8 and 10

The Web Fax Composer Printer Driver Requires:

- Windows XP, Windows 7 or Windows 8 and 10

The AD Synchronization Script Requires:

- Read-only access. The script can be provided to the customer for review. The protocols used for the synchronization are either LDAP or HTTPS.

Toshiba Products Supported

At XMedius we are regularly testing and validating the latest e-BRIDGE enabled Toshiba MFPs for compatibility with our fax solutions. Please contact us for the most recent list of validated MFPs.

www.business.toshiba.com

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